

## Round Table Discussions Feedback.

### Short Breaks Market Warming Event

21<sup>st</sup> October 2016

#### How can we deliver provision within budget?

- Consider small providers/ voluntary organisations
- Consider providers who can get independent/ external funding who will be not being restricted to the council budget.
- Increase Budget
- Pricing has been static since 2012:- compromise quality for price.
- Reducing Salaries
- Looking at rent charges; working with the local government to reduce.
- Delivery training for free- can this be accessed anywhere?
- Transport- reducing / sharing costs
- Sharing Medical training
- Better planning; Getting information/ data from LA sooner
- Volunteers (peer/ older members)
- Cost reflects level of support- requires detailed information in advance.
- Sharing Training and resources.
- Sometimes you can't- the quality of service i.e. training, hoists, health, quality of staff is expensive. Also need health support

#### How can we achieve personalisation?

- **More information from LBH – EHC plans – for those without EHC?**
- Accessibility
- Referrals in small group of similar interest and needs
- Communication including with parents and EHC plans.
- Personal assessments
- Flexibility – the nature of service can limit flexibility
- Consistency.
- Feedback
- Listening to young people and parents
- Care plans being shared timely
- Outcomes on care plans being more specific to aid meeting them in short time scales

**Comment [WU1]:** We need to ascertain from them what information they need – put in specification; information/ data given and time.

- Checking eligibility from Q list of 'likely' to attend
- Full records to be provided to provider
- Offer variety of interests for young person to select
- Assessments by providers; they need to know the children

What are innovative ways of delivering this provision?

- Generic activities cost less
- Innovation and personalisation is more costly
- LA providing examples of practice for SB in other LAs (what works/ what doesn't work)
- Longer hours weekend/ late opening hours
- Activity night- extend the range of activities
- Expand the young person's experience of their environment
- Lead and challenge young people to something different
- More creativity- push boundaries
- Aim higher- Be positive.
- Family days – exploring out and about
- Child led decisions regarding activities
- Staff training in new activities/ therapy
- Sharing forum for providers (see B&D)
- Sleepovers (school)?
- Restrictions limit innovation e.g. OFSTED/ Changing goalposts/ increasingly restrictive.
- Cost

Is there scope for collaboration?

- 'If you don't work as a group, you are never going to actually know what you are doing.' – young advisor
- YAH to share resources for communicating with service users
- Already working in multiple boroughs
- Pooling resources and information – already some sharing happening but red tape (real or invented) can prevent this / confusion for parents using multiple providers
- Questions of outcomes: what are LBH looking for? - Being open to different types of outcomes / not always numbers!
- Unforeseen outcomes
- Working with non-specialist services.
- Work together to offer a variety/ choice/ availability
- Sharing of ideas – offer resources join together to offer super clubs

